

## LAW OFFICES

**GREENBLUM & BERNSTEIN, P.L.C.**

PATENT, COPYRIGHT AND TRADEMARK CAUSES  
1950 ROLAND CLARKE PLACE  
RESTON, VA 20191  
TEL: (703) 716-1191  
FAX: (703) 716-1180  
EMAIL: gbpntest@glbpatent.com

NEIL F. GREENBLUM  
BRUCE H. BERNSTEIN  
JAMES L. ROWLAND  
ARNOLD TURK  
MICHAEL J. FINK  
STEVEN WEGMAN\*  
LESLIE J. PAPERNER\*  
WILLIAM PIERRE\*  
STEPHEN M. ROVLANCE  
ROBERT W. MUELLER  
JILL M. BROWNING  
ALAN M. LENKIN\*  
WILLIAM E. LYDDANE  
WILLIAM S. BOSHNICK\*  
PAUL A. BRATER, Ph.D.  
P. DRANKO PEJIC\*  
JESSICA H. TRAN\*  
JOHN PRETA\*  
HERBERT F. MUENSTERER, Ph.D.oo  
HONG J. XU\*  
VAN C. ERNEST  
SEAN E. RYDER\*  
LINDA J. HODGE  
JOSHUA M. POVSNER\*

CLARK W. MARTIN\*  
DANIEL B. MOON  
HANNO RITTNER  
BRIAN C. CAREY\*  
PAUL T. LEE\*  
JOHN V. MAZZOLAO  
CAITLIN L'HOMMEDIEU  
JOHN HILTEN

OF COUNSEL:  
OLIVER R. ASILE, JR.  
BRUCE H. STONEK, JR.

TECHNICAL ADVISORS:  
TU ANH PHAN, Ph.D.  
KATRIN VENTER, Ph.D.  
DONALD SCALTRITO, Ph.D.

\*ADMITTED TO A BAR  
OTHER THAN VA  
EUROPEAN PATENT ATTORNEY  
KOREAN PATENT ATTORNEY  
REGISTERED PATENT AGENT

RECEIVED  
CENTRAL FAX CENTER

APR 27 2004

OFFICIAL

## FACSIMILE COVER LETTER

\*\*\*\*\*

From: GREENBLUM &amp; BERNSTEIN, P.L.C.

Date: April 27, 2004

To: U.S. Patent and Trademark Office

Attn: Arthur McLoud

File No.: P21784 (Appl. # 10/084,176) *DMC*Telefax Number: 703-872-9306 *WZ*

TOTAL NUMBER OF PAGES, INCLUDING COVER LETTER: 24

IF YOU DO NOT RECEIVE ALL OF THE PAGES, PLEASE CONTACT US:

TELEPHONE: (703) 716-1191

FAX: (703) 716-1180

## \*\*\*\*\*CONFIDENTIALITY NOTE\*\*\*\*\*

The documents accompanying this facsimile transmission contain information from the law firm of GREENBLUM & BERNSTEIN, P.L.C. which is confidential and/or privileged. The information is intended to be for the use of the individual or entity named on this transmission sheet. If you are not the intended recipient, be aware that any disclosure, copying, distribution or use of the contents of this facsimile information is prohibited. If you have received this facsimile in error, please notify us by telephone at (703) 716-1191 immediately so that we can arrange for the retrieval of the original documents at no cost to you.

\*\*\*\*\*

Mr. McLoud:

Further to your voice mail message of last week, please find attached a copy of the Amendment under 37 C.F.R. §1.111 filed on October 1, 2003, along with a copy of check no. 47362 in the amount of \$108.00 and a Completion of Record that was also filed on that same date. We also attach a copy of the date stamped mail-room receipt, evidencing filing of the same. Please match these documents with the file and ensure that the Examiner for this case is made aware of the filing. If you have any questions, please contact us at the above telephone number. I thank you for your attention to this matter.

Dawn Cardinal  
Assistant Case Coordinator

GREENBLUM & BERNSTEIN, P.L.L.C.  
Intellectual Property Causes  
1950 Roland Clarke Place  
Reston, VA 20191  
(703) 716-1191

10/01/2003

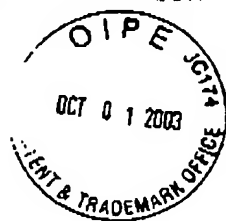
COPY

File In: Matthew

The Patent Office Date stamp hereon is an acknowledgement that, on the date indicated, the Patent Office received the following:

(y) Completion of Record

- (X) Amendment Reply under 1.111  
( ) Executed Assignment and cover letter  
( ) by facsimile  
( ) Executed S.E.S. ( ) S.E.S. Assertion  
( ) Req. for Ext. of Time  
(X) Fee Filing (X)  
Recording ( )  
Issue ( )  
Extension ( )  
( ) Fee Transmittal  
( ) Maintenance Fee Payment  
( ) PTOL-85B Issue Fee  
( ) Letter to Draftsman (in trip.)  
( ) Design Patent Application Transmittal  
( ) Utility Patent Application Transmittal  
( ) Provisional Application Cover Sheet  
( ) Continued Prosecution Application  
(CPA) Request Transmittal  
( ) Request for Continued Examination (RCE)  
including submission  
( ) Cover Letter  
(X) Check No. 47362 for \$ 108.00  
( ) Rule 53b and 53f Letter for  
Unexecuted Application
- ( ) Claim of Priority & Certified  
Copy of \_\_\_\_\_  
( ) Declaration ( ) Supplemental  
( ) New ( ) Unexecuted  
( ) Executed by facsimile  
( ) Transmittal Letter  
( ) Patent Application  
( ) Provisional ( ) Reexam  
( ) Reissue ( ) Design  
( ) Continuation ( ) CIP  
\_\_\_\_\_ pages (w/abstract)  
\_\_\_\_\_ claims \_\_\_\_\_ independent  
\_\_\_\_\_ sheets of drawings  
\_\_\_\_\_ figures  
(X) ~~I.D.S.~~ form PTO-1449 &  
References (X) as attached  
( ) as listed on  
reverse  
( ) One self-addressed postcard  
( ) Certification under 1.97(e)  
( ) Certificate of Mailing (C-O-M)  
( ) Returned Envelope



In the matter of : DYNAMIC INTERACTIVE VOICE ARCHITECTURE

Applicant : Matthew PLAN

Application No. : 10/084,176

Patent No. :

Filed : 2/28/02

Issued :

Docket : P21784 ~~7MP~~ AL

47362

**GREENBLUM & BERNSTEIN, P.L.C.**

OUR REFERENCE NUMBER	YOUR INVOICE NUMBER	INVOICE DATE	INVOICE AMOUNT	AMOUNT PAID	DISCOUNT	NET AMOUNT
			Claims in excess of twenty (1202)			
			File # : P21784			

**GREENBLUM & BERNSTEIN, P.L.C.**

PTO ACCOUNT  
1941 ROLAND CLARKE PLACE  
RESTON, VA 20181  
(703) 716-1191

BANK OF AMERICA  
02892 VA  
88-1-810

47362

COPY

DATE	CONTROL NO.	AMOUNT
------	-------------	--------

October 1, 2003

\$ 108.00

PAY One Hundred Eight and 00/100 Dollars  
TO THE COMMISSIONER OF PATENTS AND TRADEMARKS  
ORDER OF

VOID AFTER 120 DAYS

⑈047362⑈ ⑆051000017⑆ 000026912101⑈

#7  
BT  
5/5/04

COPY

P21784.A04

## IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant : M. PLAN  
Group Art Unit 2645  
Appln. No : 10/084,176  
Examiner: G. GAUTHIER  
Filed : February 28, 2002  
For : DYNAMIC INTERACTIVE VOICE ARCHITECTURE

## COMPLETION OF RECORD

Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

Sir :

On August 13, 2002, Applicant filed an Information Disclosure Statement in the above-captioned matter. In the Information Disclosure Statement, two screenshots, "Interactive Voice Response (IVR)" and "Professional Voice Over for Telephone Systems" were brought to the Examiner's attention, copies thereof were provided to the Examiner, and a Form PTO-1449 was also provided.

In the Office Action dated July 1, 2003, the Examiner stated that these two documents were not included with the Information Disclosure Statement. For the convenience of the Examiner, Applicant is including copies of these documents, along with a Form PTO-1449, concurrently with the Reply under 37 C.F.R. §1.111. Applicant

P21784.A04

respectfully requests the Examiner initial the appropriate spaces on the PTO-Form 1449 and return a copy of the same with the next Official Action in this application.

Should the Examiner have any questions, the Examiner is invited to contact the undersigned at the below-listed telephone number.

Respectfully submitted,  
M. PLAN

*Re-signed  
4-27-04*

*Will. E. Lyall Reg. No.*

*41,568*

Bruce H. Bernstein  
Reg. No. 29,027

October 1, 2003  
GREENBLUM & BERNSTEIN, P.L.C.  
1950 Roland Clarke Place  
Reston, VA 20191  
(703) 716-1191